

In April you said:

- Quicker appointments
- It would be useful to have a numbered ticket dispenser outside the front door for patients attending open surgery. This means that patients would be able to sit in their vehicles whilst waiting for the doors to open and not lose their place in the queue, especially in bad weather.
- Move nearer to me!
- No need to 5 star
- Perfect!

The Surgery's Response

- We are working as hard as we can to give you the best access possible to appointments. Please note, open morning surgery is available 5 days a week, where you can see a GP on the same day
- We have discussed having a ticket system for open morning surgery but feel that this may be open to abuse. There is no perfect system however, we do offer bookable afternoon appointments which are available Monday to Friday

Thank you for your comments, they are always valuable and help us to continue to improve our service.