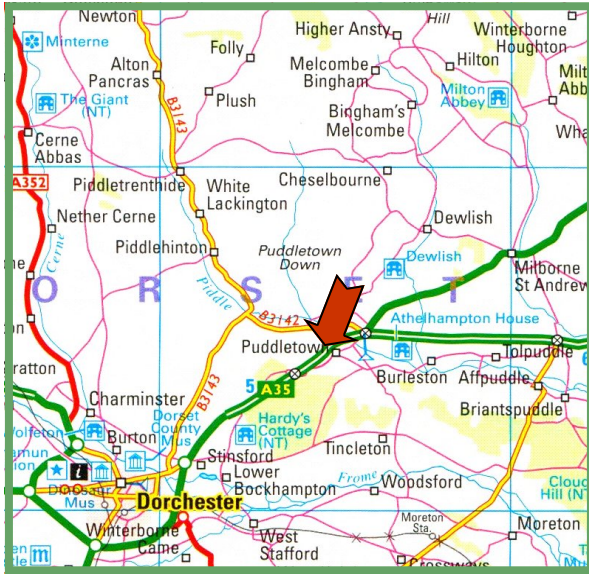


Surgery Location Maps



Simply contact the surgery to access these services which are provided on the premises

Child Health
Citizens Advice Bureau
Counselling
Disease Management
Health Checks
Minor Operations
Travel Immunizations
Support for Carers

Chiropody
Continance Assessment
Dietary Advice
Family Planning
Maternity Care
Physiotherapy
Well Woman Screening

	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
8.30 – 9.00	Doctor available by telephone					
Open Surgery 9.00-10.30 No appointment needed	Dr Boyle Dr Burnham Dr Sword—appt Nurse	Dr Burnham Dr Bond Dr Sword—appt Nurse	Dr Boyle Dr Burnham *HCA*	Dr Burnham Dr Bond Dr Sword—appt Nurse	Dr Boyle Dr Burnham Dr Sword—appt *HCA*	9.00 – 10.00 Dr Boyle or Dr Burnham
Morning Clinics by appointment	Nurse	Nurse Citizens Advice Bureau	Nurse	Physiotherapy	Nurse Counselling	
3.30 – 4.00	Doctor available by telephone					
Afternoon Clinics by appointment	Nurse Midwife	Counselling Physiotherapy	Nurse Health Visitor	Chiropody	Nurse	
4.00 – 6.15 Surgery by appointment	Dr Boyle Dr Burnham Dr Sword Nurse	Dr Burnham Nurse	Dr Boyle Nurse	Dr Burnham and Dr Sword Dr Bond Nurse	Dr Boyle Dr Sword Nurse	

HCA - Health Care Assistant -HCA

PUDDLETOWN SURGERY

Athelhampton Road
Puddletown
DT2 8FY

Tel: 01305 848333
Fax: 01305 848061

E-mail carol.taylor@gp-J81616.nhs.uk

Dr Anne Boyle
(MBChB DTM&H DCH DRCOG MRCGP)
Registered Manchester 1980

Dr Christopher Burnham
(MB BS MRCGP)
Registered London 1999

Mrs Carol Taylor
(PG Dip Mgt Health & Social Services
Partners

Dr Jonathan Bond
(BM MRCGP DRCOG)



The practice welcomes patients from Puddletown and surrounding villages, including Tolpuddle, Affpuddle, Briantspuddle, West Stafford, Woodsford, Moreton, Tincleton, Bockhampton, Stinsford, Piddlehinton, Piddlethrenthide, Alton Pancras, Plush, Dewlish, Cheselbourne, Melcombe Bingham, Ansty and Milborne St Andrew.

www.puddletownsurgery.co.uk

Surgery Opening Hours

Monday	8.30am - 6.30 pm
Tuesday	8.30am - 6.30 pm
Wednesday	8.30am - 6.30 pm
Thursday	8.30am - 6.30 pm
Friday	8.30am - 6.30 pm
Saturday	8.30am - 11.00 am

Appointments

Open Morning Surgery
(no appointment needed)

Monday - Friday 9.00am - 10.30 am
Saturday 9.00am - 10.00 am

Evening Appointments

Monday - Friday 4.00pm - 6.15 pm

Out-of-Hours

Always ring 848333 Our recorded message gives you the option to get through directly to the Urgent Care Service who will pass your details to a doctor. If for any reason you find you are unable to get through to the practice out of hours and need to call the **urgent care service** directly ring 0845 600 10 13

In an emergency dial 999

Consultations

Making an appointment: You do not need an appointment to attend morning surgery. For an appointment to attend evening surgery, either book online at www.puddletownsurgery.co.uk or telephone between 8.30am and 6.30pm. If you find you cannot keep your appointment please let us know.

Telephone Consultations: with the doctors are available 8.30—9.00 am and 3.30—4.00 pm daily

Home Visits: if you are housebound or too ill to come to the surgery a doctor will visit you at home. Please ring to request a home visit before 10 am (emergencies excepted). You may be asked for some information about your problem: this is so we can arrange our visits in order of priority

The Practice Team

Doctors: Dr Anne Boyle, Dr Christopher Burnham, Dr Jonathan Bond and GP Registrar, Dr Suzannah Sword, who is with us until July 2012 completing her GP training.

Practice Administration: Carol Taylor, Alison Harley and Margaret Kelly.

Dispensers: Lynn Penman (BTech Pharm) Linda Vanhees, Sally Lawton, Deena Ritchie and Michele Akers are able to advise you on your medicines.

Nursing Team: Wendy Whittingham (RGN), Sue Foster (RGN), Ed Waldron (RGN), Jill Westropp (RGN) and Vikki Hargreaves (HCA) provide a full range of nursing services at home and in the surgery.

Receptionists: Anna Davies, Sally Lawton, Kimberly Thomas, Lorna Chatfield and Zena Woodruff.

The Dispensary

Opening hours: The Dispensary is open: Monday to Friday 8.30am - 6.15pm, Saturday 8.30am - 11.00am.

Prescriptions: We are a dispensing practice. If you live more than one mile from a chemist, we can supply your medicines

Repeat Prescriptions: If your doctor wants you to have a repeat prescription, please allow 2 full working days before you need it. Requests may be made on our website -

www.puddletownsurgery.co.uk by fax, post or in person. If you prefer to order your prescription by telephone, you may leave a recorded message on the dispensary's 24 hour direct line - **849329**.

Urgent requests for medication: If you find you have run out of medicine and need to place an order urgently, please telephone 848333.

Unwanted Medicines: If you have unwanted medicines at home: tablets, capsules or liquids, please return these to the dispensary.

Accidents and Injuries: During our opening hours the Doctors and Nurses are happy to assess injuries and give advice. We can treat most minor trauma, including wounds which require stitching.



Emergencies: Telephone the surgery on (01305) 848333. A doctor will give advice or visit as soon as possible.

Patient Rights and Responsibilities: You have a right to expect a high standard of medical care from our practice and we will try at all times to provide the very best care possible within the resources available.

Please treat staff with courtesy and respect.

As patients you are responsible for your own health and that of any dependents. Please adhere to information and advice given to you by health professionals and help us keep you healthy.

Complaints, Comments and Suggestions

Our aim is to give you the highest possible standard of service. If you have any suggestions for improving the service given, please feel free to tell us.

If you are dissatisfied with the way you have been treated, you should let us know as soon as possible. Please contact the Practice Manager. A leaflet giving details of our complaints procedure is available at reception.

IMPORTANT

Please keep us up-to-date on any changes in address, telephone number, carer details etc.

Do we have your mobile number and e-mail address?